## Executive Director's Report May 2013

## **ADMINISTRATION**

By Holly Carroll

## Library Park Landscape/Streetscape Project

The initial phase of the Library Park landscape/streetscape project is nearing completion. Last week, the front entrance---the public entrance-- was closed while crews removed the old concrete and replaced it with new. Access to the materials returns was also blocked during that time. Temporary access in and out of the building was provided through an emergency exit door and temporary returns allowed for customers to drop off materials outside. The main entrance is now reopened, and the automated material returns are again accessible. A temporary handicap access ramp and temporary handicap parking spaces are available until the primary, new access ramp and associated spaces are available. The final concrete should be poured on June 6, with substantial completion on June 8.

The next phase of the project, including Annie's walk and the small stage area, should go out for bid next week.

Below you can see the progression of the concrete work.









#### **CPLD Retreat**

I attended the Colorado Public Library Directors on May 30 and 31. This event is held after Memorial Day each year, usually in a resort town. Attendance ranges from 50-60 participants. This year we traveled to Durango and many western slope directors, especially in small communities, were represented. We all take turns discussing the past year: what works, what didn't and then we focus on ways as a state we can cooperate together. At last year's retreat, the idea of approaching the state legislature for direct aid to libraries for early literacy materials was hatched. This year we discussed how to report back to the legislature how the money received has enhanced and improved literacy efforts throughout the state. I always come back from these retreats with new ideas and a strong sense of community among my peers.

#### **Legal Services**

I met with Kim Seter, Seter &Vander Wall, P.C., on May 24<sup>th</sup> to discuss possible options for containing legal costs. Kim submitted a retainer letter with revised pricing for attendance at board meetings and hourly services. The letter was shared with trustees and after consultation with several of the board members, I recommend that the trustees approve Kim's proposal as presented.

#### **Crucial Confrontations**

I am attending a series of classes entitled *Crucial Confrontations* offered by the City as part of the training and development services for which the District contracts. It is a sequel to the nationally recognized training course called *Crucial Conversations*: *Tools for talking when the stakes are high*. The leadership team participated in *Crucial Conversation* training in 2010. *Crucial Confrontations* provides further training in conflict resolution and how to hold people accountable for their actions in a non-threatening way.

#### OrangeBoy Dashboard

The folks at OrangeBoy, the marketing firm that helped us with the Library District's strategic plan in 2011 and conducted the revised market analysis last year, have developed a dashboard for the Library District that will track customer use of our library on a weekly basis by material type and cluster. Nickie

Harber and Laura Manifold will be on site to conduct training for the leadership team in the dashboard's use on June 13<sup>th</sup>. Building the dashboard required extensive data gathering about our collections, computer use, and remote use of digital formats. Kudos to the SA and collections department and to Paula Watson-Lakamp for providing the use statistics needed for this tool. Staff will demo the tool at a board meeting later this year.

#### **Other Activities**

I attended the Community Foundation's Day of Philanthropy, on May 8 and the United Way State of the Community event on June 4. Monthly meetings have included the Beet Street board of directors, Poudre River Friends of the Library and the Poudre River Trust.

## **COLLECTION MANAGEMENT**

By Tova Aragon

An update from the November Director's Report: At the first of the year, we implemented a new electronic solution to redistribute the Prospector/ILL items back to the library branch that they originally were shelved. This new process was intended to help slow down the gain in collection at Harmony and cut down on staff having to manually redistribute materials. In the fall of 2012, Harmony showed an average increase of 3,000 items a month. The new process has shown itself to be successful. Even though we have been adding new items, Harmony has shown a decrease in their holdings of 1,304 items between the first of January and the end of April, 2013.

The eResources page has been rearranged to accommodate the addition of the nonprofit databases we received through the Foundation Center. A new category was created – "Nonprofit and Grant Information". <a href="http://www.poudrelibraries.org/eresources/nonprofit.html">http://www.poudrelibraries.org/eresources/nonprofit.html</a>

The "Business and Investment" category was renamed "Business and Finance". To supplement the Financial Literacy programs, two websites were added to this category:

<u>Jump\$tart</u>: a national coalition of organizations dedicated to improving the financial literacy of pre-kindergarten through college-age youth by providing advocacy, research, standards and educational resources. Jump\$tart strives to prepare youth for life-long successful financial decision-making.

<u>Money Smart</u>: a comprehensive financial education curriculum designed to help individuals outside the financial mainstream enhance their financial skills and create positive banking relationships.

Thanks go to Peggy, Anne and the Collection Advisory Team for researching and implementing the changes.

Because of a suggestion from Dolores from the Collection's Department, we will no longer be stamping our name on the title page of books. Our name is imprinted on the RFID tag and the barcode so is sufficiently identified as our property. This change will save about \$2,000 a year plus the wrists of staff and volunteers.

## **COMMUNICATIONS OFFICE**

By Paula Watson-Lakamp

- Completed monthly/weekly goals of Communication Plan.
- Organizing, managing and supervising all graphic design work for the District.
- Co-facilitator of the Programming Team
- Working with SA to roll out new services
- Working with OrangeBoy for cluster updates and getting ready for new dashboard system.
- Finalizing Summer Reading Graphics and promotions
- Working on new social media promotions and platforms
- Laying out plans for 2013 marketing promotions
- Working with local bookstores on "Book Festival" in June
- Rolled out new library blog "The River's Mouth", updating
- Scrambled with media announcements about snow closures!
- Working with CSU Morgan Library on new library card promotions
- Working on promotion for Foundation Center at Harmony Library
- Worked the Tour de Four Bike Parade
- Coordinated Fort Fund grant submittal for author's series
- Promotion and coordination of Scott Nash "Artist in Residence" series for June 11-14
- Attended Webinar "Building a Storytelling Culture"

## **OUTREACH SERVICES**

Submitted by Johanna Ulloa

## **Outreach's Core**

Due to the amount of tasks related to our fantastic Imaginantes Workshop, the all-staff survey to be completed by the beginning of June has been rescheduled to the beginning of July. Stay tuned!

On May 30<sup>th</sup>, Jessica Bermejo started as our new library assistant. A lot of computer classes are being requested in the community so her 10 hours a week will be filled pretty soon.

#### **Partners In The Community**

On May 9<sup>th</sup>, Johanna Ulloa participated on the Harmony House Gala. The fundraising event had the participation of 580 guests from Larimer County, where they raised \$65,000. The invitation to the event is a testimony of how other agencies and the community perceives the library as an integral part of the community.

On May 3, Outreach Services Library Assistant Cydney Clink and Outreach Services Manager Johanna Ulloa attended a Cinco de Mayo celebration at Putnam Elementary. When stopping by the Library District table during this celebration, children and their parents were able to create a flower craft, pick up information about library programs, and sign up for a library card.

Cydney Clink worked to deliver copies of David Shannon's *Duck on a Bike*, this year's One Book 4 Colorado (OB4C) book to area childcare centers and to several Poudre School District Early Childhood Classrooms. This charming story was enjoyed by many students, and the special imprint inside of the book helped to spread the word about the OB4C campaign.

Ludy Rueda helped the distribution of David Shannon's *Duck on a Bike*, this year's One Book 4 Colorado book, at the Salud Clinic. She provided a story time in Spanish that many monolingual Spanish speaker families enjoyed.

We participated in the Veteran's ceremony on May 25<sup>th</sup>. The ceremony honoring the veterans and the Vietnam Wall was amazing! We were literally at the center of the event. We provided information on several articles donated by JAX, books on the Vietnam Wall, and crafts for the kids. Our own Bob Carroll (Holly Carroll's husband) allowed us to showcase the medals from his family. Five generations of medals from the Carrolls were celebrated by many veterans at this event and Bob stayed with us through the event to help!

The following is an excerpt from the thank you letter received from the Veteran's committee: "One phrase I heard over and over again was "healing." I believe we accomplished what should have been done years ago when our men and women came home. My hat is off to all of you. Thanks for remaining flexible. Mission Accomplished." Needless to say we felt very honored that they considered the Library as an important part of the community.

## **Participation in Educational Services**

On Wednesday May 8<sup>th</sup> Johanna Ulloa participated in the Early Literacy Initiative where Lt. Gov. Garcia discussed the importance of literacy to our state's future. Johanna Ulloa will meet Erin Zimmermann, Educational Initiative Manager, on June 17<sup>th</sup> to brainstorm ways to keep supporting the initiative.

Ludy Rueda and Johanna Ulloa provided over 200 schedules for the Summer Reading Program in Spanish for monolingual Spanish speakers.

During the month of May, Outreach Services Library Assistant Cydney Clink has been coordinating Summer Reading Program visits with Poudre School District (PSD) elementary schools and a team of presenters from the Outreach Services Department as well as Harmony and Old Town Libraries. These visits have been extremely successful and have reached over 2,500 elementary school students in our District. In addition to these visits, every elementary school student received a Summer Reading Program calendar—that's over 10,300 calendars delivered into the homes of our youngest patrons!

For five weeks Johanna Ulloa and Alba Williams provided computer classes to monolingual woman at the shelter Crossroads Safe House. The theme of the classes varied from the basics of computers to building a resume. It was a very empowering experience for the participants.

### **Professional Development**

On Monday, May 13 Cydney Clink attended a webinar on Digital Storytelling. This fascinating webinar provided many ideas on using various media to help children of all ages to create their own stories. Cydney plans to use app, websites, and techniques featured in the webinar to enhance the Digital Storytimes she will be presenting during the summer months.

On Monday May 13<sup>th</sup>, Johanna Ulloa participated in the Disparities Committee of Larimer County. The session focused on cultural considerations in Larimer County when delivering services. A panel of local leaders that have many years of experience working with diverse populations in Larimer County shared ideas, suggestions, and examples on how to have "the talk" about cultural considerations.

## Partnerships in the Making

Johanna Ulloa met with Pathways Hospice as they expressed an interest in partnering with us. We are still brainstorming possibilities.

Johanna Ulloa met with Amany Elkahwagy, Immigrant Cultural Mediator, at Poudre School District. Amany identified a need to provide computer classes to the Muslim community. Again, this is still in the brainstorming process.

We began our Ricón de Cuentos at Community Life. As explained in the previous report this is a pilot to explore the viability of more programs at the center.

Johanna Ulloa met with Janet Krech, administrator of the only Bookmobile in Fort Collins. We are partnering with them this summer to help promote our Summer Reading Program (SRP) to families of low socio-economic status that can't access the library.

#### **Imaginantes**

Lights! Camera! Action! A lot of work has taken place to launch Imaginantes this year! We are very excited and hoping that everything works great. As reported previously Ludy Rueda has been an amazing support and help during this process. She has worked arduously to make the event a total success!

A great connection was established with Fort Collins Museum of Discovery. They are extremely interested in keeping the documentaries produced by the IMAGINANTES and make them part of their Local History Archives. This is a good way to tie our program with the relationship that already exists between the FCMoD and PRPLD through the database "Fort Collins History Connection".

On May 12<sup>th</sup>, Johanna Ulloa met with Vincent Burkardt, host *of KRFC's* Rhythms of Youth. He expressed his interest in Imaginantes and wishes to interview some of the teens after the program. He is also interested in partnering with the Library to promote the services we provide in the community.

#### **Volunteer Engagement**

May is the month for getting the information out for our volunteer needs—and they are GREAT! Volunteer opportunities include the two Imaginantes events (picnic and closing gala), Tuesday afternoon programs for Tweens at Old Town Library, and the Summer Reading Program (90-95 shifts!).

A salute to Robin Gard who is continuing to volunteer for an SRP shift at Harmony Library! Due to changes in SRP this year several new handouts as well as volunteer sign-in sheets for the training sessions have been produced. A new venue for volunteer opportunities has been tapped: JustServe.org, and the United Way's volunteer center has its software up and running for this year's needs.

On another note...the proctor came as scheduled and the Council for Certification in Volunteer Administration (CCVA) test was taken on May  $22^{nd}$ . Barbara is cautiously optimistic that she passed, with so many retaking it a second and even third time. She hopes to get the results by the end of June. Thanks to Christopher for his help with downloading the testing software.

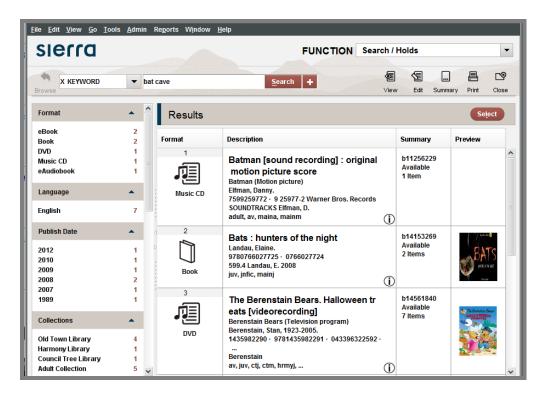
Books-by-Mail is continuing although it has slowed due to different clients' health problems.

## **SYSTEMS ADMINISTRATION (SA)**

By Carol Gyger

Highlights of current projects:

- The Tech Heads The Library Tech Heads is a new group 7 tech-savvy staff members lead by the wonderfully tech-savvy Kristen Draper, the Library District's Digital Literacy Librarian. The group is working to spread tech knowledge through one-on-one help and encouragement to other staff members. The Systems Admin Dept. has equipped them with a small menagerie of mobile devices with which to become more familiar test, show, learn, teach.
- **Upgraded to Sierra** Victor Zuniga and the entire Systems Admin Team lead a successful migration to Sierra on May 22<sup>nd</sup>. This is the Library District's Integrated Library System (ILS) that runs circulation, selfcheck, cataloging, acquisitions, and other systems directly related to the bibliographic database. While there were a few bumps in the road, everyone including the ILS vendor worked hard to fix any issues within a few days.



• **Library IT Managers Meet** – Carol Gyger, Library IT Manager, recently attended the Front Range Library IT Managers' meeting at the Loveland Public Library. Thirty IT folks were treated to demonstrations of WYSE zero client technology, Lulzbot 3-D printing, and a tour of the library's tech areas. Lulzbot is a local company based in Loveland and is working with CSU and their 3-D printing lab. Many side discussions ensued, drifting to other areas of pride and frustration. It's a great group!!!

## **COUNCIL TREE LIBRARY HIGHLIGHTS**

By Currie Meyer

## Currie Volunteered At Fossil Ridge High School Senior Class Exit Interviews, May 3

Poudre School District requested community volunteers to interview FRHS seniors as a part of the school's requirements for graduation. The seniors were expected to demonstrate professionalism and good communication during the 10-minute interviews. I interviewed nine seniors on May 3 and April 26; it was a great pleasure to hear these students talk about their accomplishments, life lessons and personal growth during their time at FRHS.

#### New Position for Two Bike Racks Decided, May 14

Ken and I met with Melissa Moran, General Manager of Front Range Village Shopping Center on May 14, to decide where to relocate two bike racks currently on the sidewalk on CTL's south side. The racks are shaped like an infinity symbol (sideways '8') and a right-leaning letter 'A'. The racks need relocating because, in their current location, they will block the entryway for a newly contracted retail space. We decide the racks could be moved to the planter between Panera and CTL's front entry and to the CT-side of the garden bed between Panera and Claire's. The date of relocation has not yet been determined.

## Additional Summer Reading Program Training for CT Staff, May 29, May 31

Children's Librarian Millie Kridler provided three 40-minute summer reading program trainings to CT classified and hourly staff on May 29 and May 31. These trainings were provided in addition to the staff training Harmony Library Children's Librarian Jennifer Zachman provided CT classified staff at our monthly meeting on May 7.



## CTL Interior Walls Painted, May 27-31

I coordinated a contract with M&E Painting to paint most of the interior walls at CTL between Memorial Day and May 31. The crew is painting all easily accessed public-area floor to ceiling walls, using existing colors. All painting is being done during non-operating hours, using 0-VOC paint. Some of the areas painted include: the community meeting room, study rooms, storytime room, children's area, teen, fireplace area, breezeway, atrium and support posts.

#### **Staff Turnover in Circulation**

Chris Cortez, CT Circulation supervisor, has managed the resignation and hiring of more than a dozen circulation aides (shelvers) since January. Staff resignations have occurred for various reasons, from other work, to family/life changes, to successful promotion within the District. Chris and her crew of

Library Services Representatives (LSRs) are busy celebrating the service of staff who resign as well as on-boarding and training new hires.

## HARMONY LIBRARY HIGHLIGHTS

By Ken Draves

The FRCC semester ended in May, and Harmony has switched to summer opening hours, 10 AM weekdays.

We selected and purchased a new sound system for Harmony's Community Room, which was installed and tested the final day of the month. Harmony now has handheld and lapel microphones available for public use along with ceiling mounted speakers.

This month we said farewell to Neal Schlein as he moves to Tucson. At the same time, Harmony staff welcomed Laurel Castellana as our new Library Assistant. Laurel began training and orientation the final week of May. We welcome her.

I have signed on to participate in the COFC 360 Assessment pilot program, along with many City managers. The process begins with a self-assessment and assessments by peers, colleagues, my direct reports, and Holly. The information collected will inform the next steps of the process, which include classroom sessions, professional coaching, and follow up meetings. The program runs through June 2014, at which point we will assess the utility of the program for District purposes.

#### **Teen Services** - Diane Tuccillo

We had a very productive IRS meeting on May 18th with 15 members in attendance. They shared some great ideas for fall teen programs, planned some new Bookends shows, and of course had a lively book sharing time. IRS continues to participate in the Teens' Top Ten/YA Galley project for YALSA.

<u>Digital Literacy and Learning activities</u> –Kristen Draper, Digital Literacy Librarian The "Tech Heads" are a new group of staff technology helpers from each District location who support staff and public learning and comfort with accessing the rich array of electronic resources the District offers. This month the Tech heads helped with testing Sierra, discussed elsewhere in the director's report. To facilitate staff learning, the District has acquired new devices – 3 iPads, 3 I Pad minis and 3 Samsung Galaxies, with cases donated by Otterbox,--for the Tech Heads and staff to use for learning activities.

Kristen also helped with interviews this month for the new outreach position, conducted a Kindle class, and worked with PSD to explore sharing additional databases.

Elaine Burritt attended Assistive Technology training conducted by CSU Occupational Therapy students at OTL on May 2 and May 9, 2013. She also attended Ebsco webinar on using Novelist Plus on May 8, and attended the Colorado Safety Association Conference as a member of the City Safety & Wellness Team on May 21.

On May 16, Learning Organization Team members presented to LLT proposing various documents and processes for learning and sharing.

# <u>Programming, services to area schools and homeschoolers, Summer Reading Program (SRP)</u> - Jennifer Zachman

- Oversaw final preparations for the start of SRP to begin June 1.
- Presented SRP training at CT and Harmony staff meetings.

- SRP on-site visits:
- Johnson Kindergarten, May 10
- Lopez 4th grades, May 29, 2013
- SRP off-site visits:
- TR Paul Academy of Arts and Knowledge, Preschool-Grade 8, May 24 Bacon Elementary School, Grade K-5, May 28
- May 7 Met with FRCC art instructor Cindy Burkhart about two possible art series in the fall at Harmony for preschool and elementary children. Currently working out details, options.
- May 20 Met with Ken and Vicky regarding possible changes to storytimes in the fall. Vicky and I are working on a draft action plan to present to managers shortly.
- Organized initial training schedule for new library assistant Laurel C.

#### Business Services - Anne Macdonald, Business Librarian

Presented a workshop for SBDC's NexLevel 12 week class. From the one-on-ones that resulted, I learned that the U.S. Department of Energy has a Building Technologies Office that has a Lighting and Electrical Project Team that has a Better Buildings Alliance (BBA) membership to reduce lighting energy use by sharing cost-effective solutions to interior and exterior lighting challenges. These members include Wal-Mart, Safeway, and USAA. Within this structure, I found the LED specifications, innovations, regulations, and Return on Investment details that will help the client's family expand their small business into parking lot lighting.

From the research for another client, I learned that in 80524, they spend an average of \$209 per person on Physicians Services; \$293 per person on Dental Services, and \$46.32 on Eyecare Services. In 80525 they spend \$249 per person on Physician Service; \$347.27 Dental Services and \$54.91 Eyecare Services. This information, which was imperative for the client's mobile business, came from Business Decisions database. The clients loved the information and learned to use Business Decisions and Reference USA themselves. They told me this has saved them thousands of dollars in market research, since they can't hire a research firm for their new business. They now do their own mapping and spending patterns analyses.

Thanks to Sylvia helping a patron in OTL, a career consultant from Lee Hecht Harrison, a global talent development firm with a branch in Denver, contacted me to make a presentation for 15 professionals laid off from HP, Agilent and Advanced Energy. It turned into a full morning workshop on what the Library has to offer through its business databases and one-on-one help from librarians. It was an entertaining and fun filled morning (really).

This month, I also learned everything a person would need to know in order to get their health-food products onto the shelves in Whole Foods, Vitamin Cottage and Sprouts; which provinces in China manufacture baby blankets; and that In-Situ and Agilent in Fort Collins are the 2<sup>nd</sup> and 3<sup>rd</sup> top global companies for environmental water monitoring products. I now also know their product lines and brands, their revenue and the salaries of their executives.

## **OLD TOWN LIBRARY HIGHLIGHTS**

By Jean Bosch

## **Streetscape Construction Project**

Old Town Library staff and patrons are working well through the disruptions caused by the construction project that will make the front entryway, plaza, and sidewalk areas safer, more attractive, and more functional. Hoff Construction and the other subcontractors have been great about keeping noise and dust to a minimum as well as making the construction zone as safe and accessible as possible.

The front door entryway will be closed for approximately one week to demolish the old concrete and pour the new concrete. The Elks Club, Ripley Design, and Ditesco Construction Management volunteers worked hard to install the large chess board in front of the library and the Story Tree area to the north of the library one Saturday.

Dandelion Toys donated a set of large chess pieces to the chess board project. They will be put to use after the project is completed in June.

## **Library Trust Donor Recognition**

The Library Trust held a donor recognition and appreciation event at Old Town Library to thank the donors who helped fund various projects included in the remodel of Old Town Library such as the Collaboration Room, technology Wi-Fi upgrade, Grow and Learn areas, landscaping, and automated materials handler. Staff gave tours and demonstrations to the guests following the reception.

## **Continuing Education/Learning Organization**

Old Town Library Manager Jean Bosch completed the Leadership Fort Collins class and graduated from the program with 31 other participants. The nine-month program ended with project presentations given by each team in the class. Jean's team project was a fundraising and installation effort to put in three handicapped-accessible, raised garden beds at the new Disabled Resources Services facility. These beds will bring curb appeal to the new location as well as provide healthy vegetables that the clients at DRS will grow, tend, and harvest themselves. The project also helped increase awareness of the DRS's services and volunteer opportunities.

Several OTL staff viewed all or part of a two-part webinar series on "Handling Challenging Situations: What Do I Do Now?" sponsored by Infopeople. Useful information about working with difficult patrons was shared in these webinars as well as some other libraries' approaches.

Zach Penland, Director of the Murphy Center for Hope, was the guest speaker at the OTL monthly staff meeting. Zach talked about the wide variety of services the Center provides for the homeless or those nearing homelessness. He also shared a brief training that the Center uses with their volunteers on how to de-escalate difficult situations.

#### **Programs and Events**

The new assistive technologies at the Old Town and Harmony libraries provide people with disabilities public access to resources that previously had only limited availability in Fort Collins. Marla Roll from the Assistive Technology Resource Center (ATRC), graduate students from the Occupational Therapy Department at CSU and PRPLD's Sylvia Garcia partnered to provide the first wave of staff training and an afternoon of information and demonstrations of the equipment and the computer applications.

Community members, CSU students and faculty, and even Channel 8 news attended the event. Their coverage of the event was broadcast that evening during the Northern Colorado Report.



Early Literacy Librarian Vicky Hays coordinated the library district's efforts in One Book 4 Colorado – an initiative from the Lt. Governor's office. Vicky attended the One Book 4 Colorado launch party and Spotlight on Literacy. The library district gave free copies of *Duck on a Bike* by David Shannon in English and Spanish to over 600 four-year-old children in our area at all three libraries and through the

Outreach Services. The highlight of the campaign was the "Tour de Four" – an activity program and a bike/trike parade through and around Library Park for four-year-olds. About 200 participants, including kids and parents, enjoyed a Saturday afternoon in the park listening to the story, making crafts, and making sure their bike helmets fit with participation from Representative Joann Ginal, the Bike Co-op, Bicycle and Pedestrian Education Coalition, Bicycle Ambassadors, and Safe Routes to School before riding off on their parade. Some of them even rode the parade route twice since it was so much fun!



Vicky taught a computer class for adults on Pinterest; this class is a new offering for the library district.

Teen/Reference Librarian Sue-Ellen Jones hosted the Teen book discussion of *Life as We Knew It*; four people attended the program.

We had almost 600 people attend the Asian Festival which was coordinated by Library Assistant Jewels Hall and Librarian Melissa Beavers. It was held on Mother's Day so many of the activities honored moms.





The Library Pal (tween volunteer program) application process is complete. The program is coordinated by Library Assistant Giny McConathy. Staff members are getting ready to welcome and train eight Pals at Council Tree, twelve Pals at Harmony, and forty Pals at Old Town--for a total of 60 enthusiastic volunteers, ages 11-14. In addition, there are five Puppet Pals who are alumni of the Pals program and will work with Giny to produce the summer puppet shows. All of the Pals will start their training and volunteer work during the first week of June.

#### **Outreach and Embedded Staff**

Sue-Ellen did an evening presentation for 29 Cache La Poudre middle school 8th graders and their parents on databases/Eresources.

She also did three booktalk presentations for Lesher Middle School for 82 teens. Sue-Ellen coordinated the award-winning author Ingrid Law's appearance on the "Bookends" television program.

Vicky taught a Poudre High School child development class on Every Child Ready to Read 2.

Children's staff made several visits to area elementary schools to promote the "Groundbreaking Reads" Summer Reading Program. The school children, staff, and teachers enjoy learning about the programs and they really enjoy a visit from Annie the Railroad Dog!